

**Complete Form, Print, Sign and Mail to:**

Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210



279976  
2018 355-T

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Text PSCAGENDAS to 39492

To receive an alert when Meeting Agendas are released

**Individual Complaint Form**

Date\*: 9/16/18

**Complainant or Legal Representative Information: \* Required Fields**

Name \* Jason Kupiec

Firm (if applicable)

Mailing Address \* 5253 Mulholland Drive

City, State Zip \* Summerville, SC 29485 Phone \* 843-560-9050

E-mail DrKupiec@yahoo.com

**Name of Utility Involved in Complaint: \* JMS Worldwide LLC****Type of Complaint (check appropriate box below.) \***

- ☐ Billing Error/Adjustments    ☐ Deposits and Credit Establishment    ☐ Wrong Rate    ☐ Refusal to Connect Service  
☐ Disconnection of Service    ☐ Payment Arrangements    ☐ Water Quality    ☐ Line Extension Issue  
☒ Service Issue    ☐ Meter Issue  
☒ Other (be specific) Fraudulent billing, extortion, deceptive practices

**Have you contacted the Office of Regulatory Staff (ORS)? \*** ☒ Yes ☐ No

Name of ORS Contact: Tom Allen

**Concise Statement of Facts/Complaint: \* (This section must be completed. Attach additional information to this page if necessary.)**

Please see attached

RECEIVED  
NOV 03 2018  
PSC SC  
CLERK'S OFFICE

**Relief Requested: \* (This section must be completed. Attach additional information to this page if necessary.)**

Richard Johnson and his company are a complete scam. He engages in a systematic fraudulent course of conduct whereby he overcharges customers on the day of their move, contrary to established, ratified, and paid agreements. Additionally, his company fails to complete moves and engages in copious negligence by causing damage. Additionally, he fails to compensate consumers for the damages caused via his company. I am requesting his license to operate in South Carolina be permanently revoked, and he is criminally charged with fraud by Mr. Alan Wilson

**\*\*I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☒ Yes ☐ No

Complainant's Signature\* (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA )

COUNTY OF Dorchester )

**VERIFICATION**

I, Jason Kupiec

Complainant's Name \*

verify that I have read my complaint filed on 9/16/18

Date \*

Internal Use Only

Processed By	Date
H.E.	

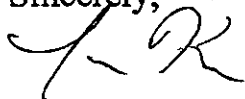
and know the contents thereof, and that said contents are true.

Complainant's Signature \* (MUST BE SIGNED, DO NOT PRINT)

## Statement of Facts/Complaint:

Johnson's Moving & Storage was contracted to unload a truck and move items into my home on 6/3/18. On May 5th, 2018 JMS was paid the fee of \$205.00 in full to cover the move. On 6/3/18, as I was in the process of driving the moving truck down to South Carolina, I received a call from Mr. Cameron Bright (Mr. Johnson's right hand scammer) engaging in a typical bait and switch; telling me they would need more money to complete the move (even though I had already received an invoice indicating that the move was paid in full). The systematic process of changing a quoted and paid price for services, is a commonplace and fraudulent practice employed by Richard Johnson to perpetuate his scam upon the unsuspecting public. Thus, I was advised that he would be unable to complete the move unless I paid them an additional \$250.00 in cash. In regards to the actual move; it was not completed correctly as both employees engaged in copious negligence and failure to exercise proper care to prevent damage. Insofar, my hardwood floors were not covered, and a dolly was used to move items further damaging my floors. Before any moving began, the employees were advised to cover my hardwood floors, and to carry items rather than use a dolly. My instructions were ignored, and my floors now contain numerous divots, and scratches which were not previously present. The two person's moving crew also dropped a dresser upon the landing at the base of my stairs; leaving a large divot in my floor (which cannot be sanded out as a result of the depth of the divot). Unfortunately, both movers also damaged my furniture, and walls as they cracked my handmade picnic table; and slammed pieces of furniture into my walls, and door frames; causing additional needless damage. Subsequently, this move was so poor, both movers were fired, and told to leave my property under the penalty of arrest for trespassing. I then in turn removed the rest of my boxes from the moving truck myself. I promptly notified Cameron Bright numerous times via both phone (6/6/18, 6/10/18, 6/20/18, and 6/26/18), and email (6/6/18, and 6/19/18). I was advised via Mr. Bright he would send over a claim form, which never arrived. Additionally, Mr. Cameron Bright also admitted per several monitored phone call that the move was careless, and that JMS would take financial responsibility for repairs by sending over a "repair crew". Per my last email send on 6/19/18, I have not received a claim form, or any semblance of a response from JMS in any capacity. In turn, I am seeking \$7,500.00 to compensate me for the fraud, and damages caused via JMS, and Mr. Richard Johnson. I would like Mr. Richard Johnson arrested for fraud per an investigation from Mr. Alan Wilson. Lastly, I would like to see his license to operate a moving company to be permanently suspended, so that he may no longer prey upon the good citizens of South Carolina.

Sincerely,



Jason Kupiec